Mayor's Night Out

Mayor Gregory A. Ballard

Downtown Center East Region January 11, 2010



Mayor's Night Out Downtown Center East Region

- Indy Parks Improvements
- Indy Snow Force
- Process Improvement
 - Equal Opportunity
 - 96 Gallon Carts
- Sustainability
- Customer Service
 - MAC Outbound Call Project
- Crime Trends



Indy Parks Improvements

- Refurbished Brookside Park
 Family Center with the help of volunteers from Citizens Energy Group
- Lilly Endowment Inc. awarded Indianapolis Parks Foundation \$7.3 million grant for capital projects
 - Plans to replace pool at Bethel Park, improve Riverside Park Aquatic Center, and enhance restroom facilities at 12 park sites
- Completed first 1.2-mile stretch of the Pennsy Trail on the city's Eastside



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Indy Snow Force

- Added 37 new trucks
 - Diesel particulate filters that can reduce pollution up to 90%
- Fleet totaling 91 trucks
- 150 Drivers
 - 80% increase in contractors
- 300 additional pieces of equipment
- 6,000 lane miles of priority
 1 & 2 streets
- Created new website
 - IndySnowForce.com





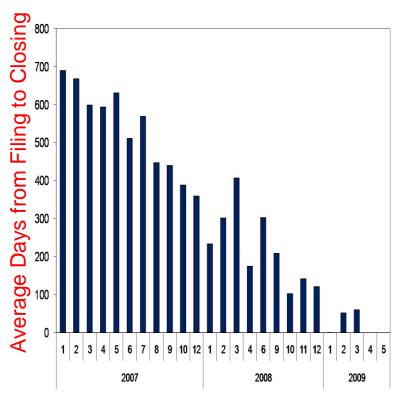
Process Improvement Equal Opportunity

Challenge

 Backlog of more than 200 Equal Opportunity cases some dating back to 2003

Solutions

- The Equal Opportunity Division was moved to the Office of Corporation Counsel in 2008
- Full-time staff of three, devoted entirely to the complaint adjudication process
- Backlog is now <u>zero</u>
- Adjudication time is now 90 days vs. 700 days

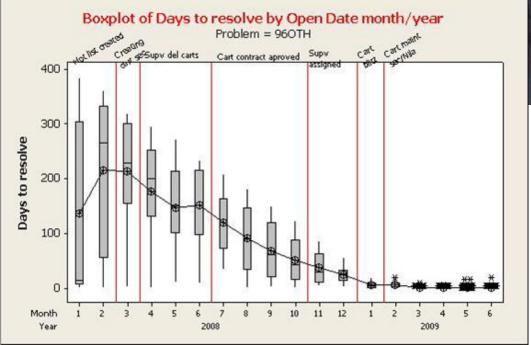




Process Improvement

96 Gallon Trash Container - Six Sigma

- 98.8 percent reduction in cycle time for replacing carts from 142 days to 1.7 days
- 98.8 percent reduction in cycle time for new carts from 120 days to 1.5 days







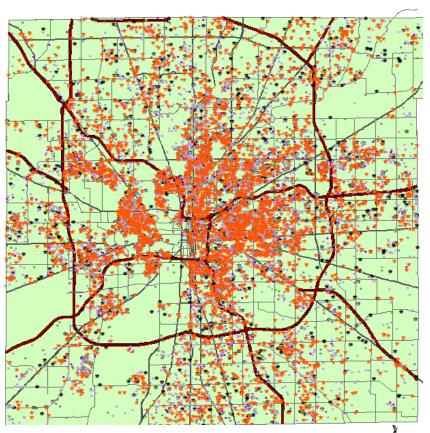
Sustainability

- Saving money through building retrofit projects
- Deploying smart use of hybrid vehicles in fleet purchases
- Changing traffic signals to energy efficient bulbs
- Designating bike lanes throughout the city
- Offering recycling and Tox-Away events
- Established a transit task force, headed by Al Hubbard and Mark Miles, to formulate a plan for the best use of mass transit in Central Indiana

Improving Customer Service

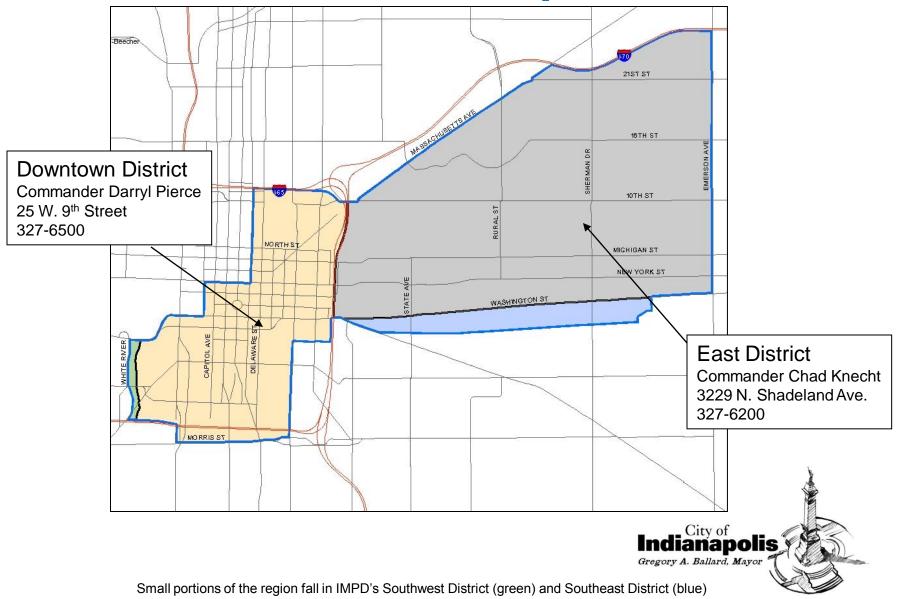
Mayor's Action Center - Outbound Call Project

- Contacting citizens with service request closure
- More than 30,000 outbound calls made



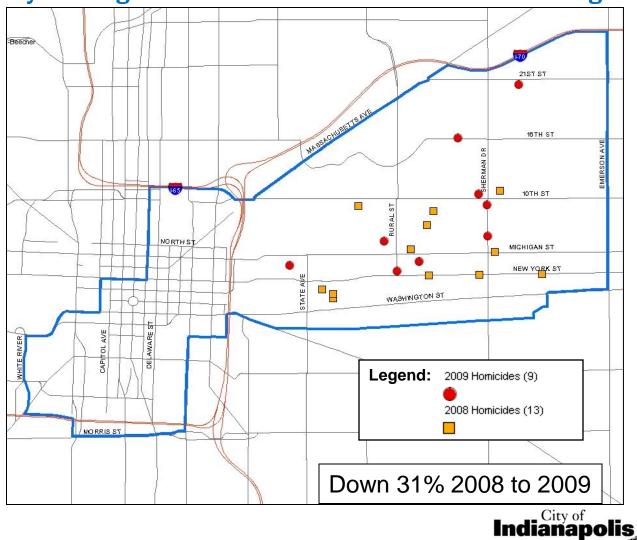


IMPD Map



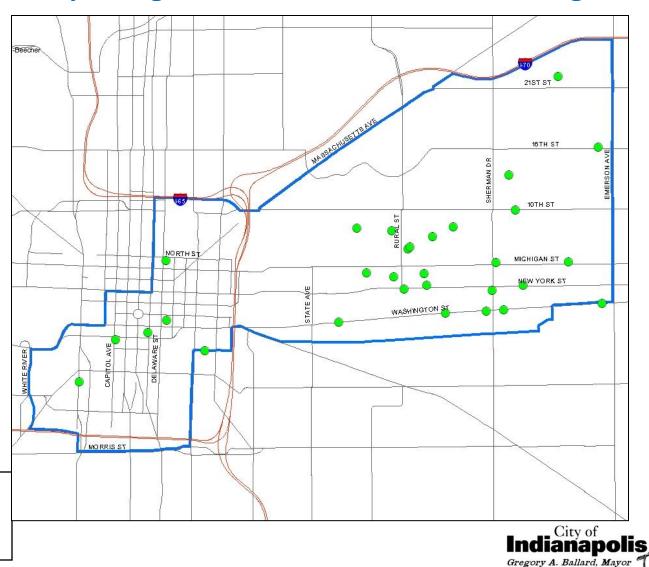
IMPD Crime Data Criminal Homicides: 2008 v 2009 (full year)

Mayor's Neighborhood Liaison Downtown Center East Region



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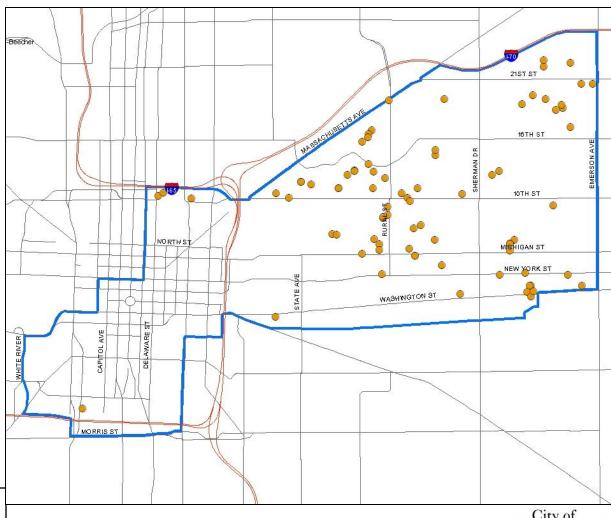
IMPD Preliminary Crime Data Robbery Locations ~ December 2009 Mayor's Neighborhood Liaison Downtown Center East Region



Legend:

December 2009 Robberies (30)

IMPD Preliminary Crime Data Burglary Locations ~ December 2009 Mayor's Neighborhood Liaison Downtown Center East Region



Legend:

December 2009 Burglaries (79)

City of Indianapolis
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Prepared by IMPD Chief's Office based on **preliminary** incident reports prior to UCR reclassification.

Indianapolis Metropolitan Police Department Policing Strategies and Programs Mayor's Neighborhood Liaison Downtown Center East Region

- Targeting Burglaries
 - Grant funded overtime and targeted patrols in area
 - Partnership with prosecutor to create special burglary team
 - Work with media to publish information on subjects with burglary warrant
 - Recent count found 97 active adult warrants for burglary
 - Increase number of evidence technicians to process burglary scenes
 - With grant purchase of equipment for evidence processing
 - Identification of vacant properties to work with owner to secure
 - Vacant properties account for many burglaries in area
 - Checks on juveniles who no-show to day-reporting center
 - When reporting is required where juvenile is suspended from school
 - Agreement with Juvenile Court to examine juveniles arrested for burglary
 - With consideration to hold for court appearance rather than immediately release

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- Regular truancy sweeps around burglary hot spots
- Monthly probation and parole sweeps in area
 - Close to 400 subjects on probation or parole for burglary in Marion County

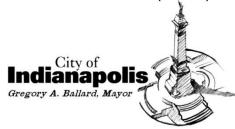
Indianapolis Metropolitan Police Department Policing Strategies and Programs Mayor's Neighborhood Liaison Downtown Center East Region

- Proactive Police Patrols
 - Directed and saturation patrols focusing on current hot spots
 - Bus stop patrols
 - Field roll calls for high visibility
 - Undercover, plain clothes details where needed
 - Open-air illegal drug trade targeted
 - Violent offenders identified and monitored
 - Probation, truancy, warrant, and prostitution sweeps
 - Focus on abandoned homes
 - Panhandling enforcement
 - Zero tolerance policy for illegal activity at high volume traffic areas
 - Circle Center mall
 - Large surface parking areas
 - Traffic enforcement in response to neighborhood



Indianapolis Metropolitan Police Department Policing Strategies and Programs Mayor's Neighborhood Liaison Downtown Center East Region

- Community Outreach and Involvement
 - Anti-Burglary Outreach Education Program
 - Monthly Task Force meetings
 - Involvement with business groups in area
 - Including Old National Road Business Association
 - Crime Email updates
 - Broadcast of crime and suspect details to subscribers
 - Immediate response to neighborhood crime complaints
 - District Open House
 - With training on "What to do if Stopped by the Police"
 - Annual District Community Days
 - Work with homeless to provide housing and treatment
 - Partner with Coalition of Homelessness Intervention and Prevention (CHIP)



Indianapolis Metropolitan Police Department Policing Strategies and Programs

Mayor's Neighborhood Liaison Downtown Center East Region

CrimeWatch Initiatives

Beat 21 - NESCO, Windsor Park, Brookside

- Seven CrimeWatch Clubs
- Worked with 10th Street Civic League Director in reference to 10-year old burglar, coordinating between Detective Pullings and citizens in Brookside

Beat 22 - NESCO, Cottage Home, Arsenal Heights, Holy Cross/Woodruff Place

- Ten CrimeWatch Clubs
- Regular communication through Woodruff Place email site
- National Night out event in 400 N. Arsenal Block

Beat 23 - NESCO, Rural/Tecumseh/Michigan/Tenth (RTMT), St. Clair Place

- Seven CrimeWatch Clubs
- Miracle Place 940 N. Temple Monthly meetings with seniors to discuss crime prevention.
- Three National Night Out celebrations

Beat 24 (NESCO, Grace Tuxedo Park, Englewood)

- Seven CrimeWatch Clubs
- Worked with President of Grace Tuxedo Park after home invasions to conduct presentation for women at 29 N. Grant St. church
- Work closely with 1st block of Kealing block captain to combat drug dealing
- Annual IMPD appreciation event at 1st block of Dearborn Street CrimeWatch

Beat 31 (NESCO, Brookside)

- Seven CrimeWatch Clubs
- One National Night Out event

Beat 51 (NESCO, Little Flower)

- Nine Active CrimeWatch Clubs
- Met with director of BEACH and visited with children in this after school program
- Held IMPD Outreach Day at The BEACH at 16th and Gladstone

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- Regular email with in Little Flower re crime prevention
- Two National Night Out events

Mayor's Night Out Downtown Center East Region

Question
and
Answers with
Mayor Ballard

